

## **Pet Acceptance Agreement**

Welcome to the BridgePointe Hotel and Marina – New Bern!

We look forward to providing a memorable stay for you and your pet. To ensure the comfort and enjoyment of our guests, the following policies apply to your pet's stay:

1. **Pet Fee:** Upon check-in you will be charged a non-refundable fee of \$25.00 per day up to 7 days. After your 7<sup>th</sup> day, there is no fee. There is a maximum of two pets per room, unless authorized by a manager; each additional pet will be \$25.00 per day per pet. Each pet must be registered with the front desk. If there is an unauthorized pet in your room an additional \$50.00 per day for that pet will be charged. All guests who have a pet are required to pay with a credit card, all guests are responsible for and will be charged the total cost of any repairs or the replacement of furnishings.
2. **Acceptable Pets:** We welcome all well-mannered dogs and manicured pets. If the pet happens to be a cat, it is required of the guest to have the cat neutered and provide the appropriate documentation in order to prevent spraying in the guest rooms. We reserve the right to require immediate removal of any pets that displays dangerous or unacceptable behavior, including, but not limited to, biting, excessive barking, evidence of disease, or urination or defecation in public areas. You will be responsible for all charges relating to the removal of your pet including transportation and kennel charges.
3. **Pet Friendly Areas:** We ask that you walk your pets in the designated pet walk area. Upon check-in you will receive verbal instructions telling you the appropriate pet walk areas. Please remember to pick up any deposits made and place it in the appropriate receptacles located throughout our property, or a \$50.00 charge will apply.
4. **Out of Bounds Areas:** For the health and safety of our guests, pets are not allowed in the breakfast room, pool area, seating areas of the hotel lobby, or banquet facilities.
5. **Leashes:** Pets must be leashed or held in arms in all common areas of the hotel, including the Pet Walk.
6. **"Pet in Room" Sign:** Please place the "Pet in Room" sign on the outside of your door whenever your pet is in your room.
7. **Housekeeping:** For the safety and comfort of your pet, Housekeeping will enter your room only if: (a) your pet is not present, (b) you are present, or (c) your pet is caged. We understand some guests don't require full housekeeping or service during their stay, but for the safety of all our guests and protection of the hotel, we require that modified housekeeping services be performed every three days. Please ensure your pet is secured during that time.
8. **Damage to Guest Suites and Common Areas:** Your account will be charged for the repair or replacement cost for any damage caused by your pet.
9. **Release and Indemnification:** You agree to release, defend and indemnify BridgePointe Hotel & Marina from any and all claims or damages related to your pet's stay at the hotel, including any claims by third parties.

**Agreed and Accepted:**

Cell phone or local contact number	Arrival Date	Departure Date
Guest Name	Pet Name	Room Number